project management plan

for the

FasHion House

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Fashion House, IIIVIII

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# SECTION 1. OVERVIEW

## Project Summary

### Purpose, Scope, and Objectives

**The purpose**:

Of this document is to serve as a guide for development of the project and making sure that all requirements are met and the produced system functions according to the client’s requirements.

**The scoop**:

Of this system is a web based software serving two main users,

The customer and the admin. Through its different functionalities

The customer:

* Uses the website to view available products through different categories
* and order products online,
* tracks his purchases through his payment reference number,
* He can also contact the store for customer support.

The admin:

* uses the website to add or remove the products of the store to the site,
* update information about the products,
* Tracks the sold products to insure their availability in the inventory.

**The objectives:**

* the project is to increase the sales of the fashion house (our customer)
* Open a new channel of connection between the fashion house and the customer
* Help for more marketing and publicity for the products
* Collecting data and feedback about the products and their customers (market review)
* Make the fashion house Easy to be reached
* a way of building customer trust by publishing annual achievements

### 1.1.2 Assumptions and Constraints

***Assumptions:***

* The website will need an internet connection to be reached
* The Website works on most browsers
* The user’s account needs to be activated via mail or phone so that the customer would be able to purchase products
* The user’s account should have a credit card number for the billing system
* Loads for a few seconds only to find searched products for the user
* The cart of products will have a maximum of 50 products per purchase \*
* The customer will have to confirm the purchase before billing
* The purchase will take from 10-15 days to be shipped to the customer
* The customer will receive a reference number to his bill to be able to track his purchase
* If anything went wrong the customer can always call customer service
* For the admin, the inventory levels should always be taken care of
* Editing or removing products will have to be confirmed

***Constraints:***

* Budget
* The website will not exceed (certain amount of money) to be built
* Time
* Once the URL is purchased it only takes (5 months) for the website to be built
* Images for the products on the website loads in a good amount of time for the customer not to get board
* Staff
* A group of employees will be responsible for answering customer complaints on the website
* Another group of staff will be responsible for maintaining the website
* Maintenance
* The website will have to be designed such as the maintenance expenses do not cost the company a fortune

### 

### 1.1.3 Project Deliverables

***IEEE Std 1058-1998 Guidance***

***(Subclause 1.1.3) Project deliverables***

This subclause shall list the work products that will be delivered to the acquirer, the delivery dates, delivery locations, and quantities required to satisfy the terms of the project agreement. In addition, this subclause shall specify the delivery media and any special instructions for packaging and handling. The list of project deliverables may be incorporated into the document directly or by reference to an external document such as a Contract Data Requirements List (CDRL) or a Product Parts List (PPL).

**1.1.4 SPM method, methodology infrastructure and technology**

Adopted SPM method: Step-Wise

Software development methodology: agile

Required infrastructure:

Technology: programming language html 5, csss 3 and java script

### 4.2.1 The Project Manager through the analyze phase:

Sara Gamil

**The Project Manager through the design phase:**

Amira Adly Mohamed

**The Project Manager through the implementation phase:**

Nouran Moataz

**The Project Manager through the testing phase:**

Salma Mohamed